

Learner Satisfaction Survey 2016 to 2017 - Provider Report February 2017

HEALTH & SAFETY TRAINING LIMITED (UKPRN: 10021665)

Figures in brackets are the number of respondents answering 0-10 for each question.	up to 13th January 2017. Figures are unweighted and any groups with fewer than 10 have been suppressed.	These are interim figures based on survey responses	C Level 4T		C Level 3	Breakdown by Higher Levels (Adults)	C Unknown / No Level	C Level 3+	C Level 2	C Level 1	C Entry Level	C All Levels	Adults	C Unknown / No Level	C Level 3+	C Level 2	C Level 1	C Entry Level	C All Levels	<u>16-18</u>	C Unknown / No Level	C Level 3+	C Level 2	C Level 1	C Entry Level	All Levels	<u>All Ages</u>	Learner & Level (All Learners)		Learner Characteristics Subject
	re unweighted and been suppressed.	survey responses		RAM	SERVICE PROPERTY OF THE PROPER	els (Adults)				ansampa				SSECTION SHAPE		arocesses		ALID GAMBLISH		разоричного			(ilannaka	n nakesiy		NSBNEHCE		ners)		Sub-Contractor
Percentage of respor	Percentage of respor			90,000	College/learning			Q7. Overall, how satisfied or dissatisfied are you with your college/learning provider? (73)			Q6. How satisfied or dissatisfied are you that your college/learning provider responds to the views of learners? (73)			Q5. How satisfie course/training pre			Q4. How satisfi support yo pro		Q3. How satisfied or dissatisfied are you with the advice you have been given about what you can defer this course/training programme/activity? (71)			staff treat you? (73)			Q1. How satisfin teaching on you				-	Reasons and
Percentage of respondents who are likely to recommend your organisation to friends or family				200000000000000000000000000000000000000	Q8 How likely is it that you would recommend the college/learning provider to friends or family? (72)	-			geneaming provider ((atisfied or dissatisfied a		provider responds to the learners? (73)	ed or dissatisfied are yo	expectations? (73)	Q5. How satisfied or dissatisfied are you that the course/training programme/activity is meeting your		support you get on this course/training programme/activity? (71)	Q4. How satisfied or dissatisfied are you with the	after this course/training programme/activity? (71)	advice you have been given about what you can do	d or dispositioned are up	iff treat you? (73)	r dissatisfied are you w		Q1. How satisfied or dissatisfied are you with the teaching on your course/programme/activity? (73)					Apprenticeships
o recommend yo	ÇI,	■ Z ₀			mend the		0%	ı	3)	e you with		ne views of	u that your		eting your		Burur	ou with the	IVITY? (/1)	ou can do	#h +ho		ith the way		tivity? (73)		0		Fedilling	Community
ur organisation to fri	Extremely unlikely	Neither likely nor unlikely	■ Extremely likely				20% 40% 60% 80	-	_	9.6		9.6			9.5		9.7			9.6		911	07		9.7		1 2 3 4 5 6	Average	Controllies (CF)	
		y unlikely	s Likely																				- - -				6 7 8 9	Score	- Independent	Profile of Respondents
100%							80% 100%			100%		99%			99%		99%			97%		33/0	0000		100%	or higher	10 Scoring 8	Percentage of		Information